Federal Communications Commission 445 12th St., S.W. Washington, D.C. 20554

News Media Information 202 / 418-0500 Internet: http://www.fcc.gov TTY: 1-888-835-5322

> DA-02-1909 August 5, 2002

FCC Seeks Customer Input On Improvements to the International Bureau Filing System (IBFS)

International Bureau (IB) is continually interested in soliciting opinions from interested parties on ways to improve services associated with its International Bureau Electronic Filing System, IBFS. IBFS, an E-Gov 2001 award winner, has been and will continue to be designed based on customer needs, and insight from our customers is extremely valuable to our improvement initiatives. We are currently interested in hearing public opinion on the following specific issues:

- General Correspondence: Types of general correspondence items relating to IB license applications that could be filed electronically e.g. name changes.
- Search options: Additional search options that should be available in IBFS e.g. applicant ownership information, technical information.
- Application History: Information that should be included in an IB application history search.

Please send your comments to the International Bureau via electronic mail to IBFSPT25@fcc.gov by C.O.B on Friday, August 9, 2002. Please provide us with your name, the name of your organization, your e-mail and a daytime phone number. Wherever possible, we would also like you to give us details of specific data fields that you would like to view for each of the items above.

Please call Michele Lamptey at 202-418-2829 should you have any questions on this request. Thank you for your help in gathering this important information.